**Subject line:** New Employee Assistance Program member website launches today!

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| Background pattern  Description automatically generated with low confidence |
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| **Introducing** [**Member.MagellanHealthcare.com**](file:///C%3A%5CUsers%5Ccsjohnson1%5CDownloads%5CMember.MagellanHealthcare.com)The new Employee Assistance Program member website is live! We are excited to provide you with the latest technology and a personalized experience with the new EAP member website. As a reminder, your program is confidential and available to you and your household members. To get started on your wellbeing journey, visit Member.[MagellanHealthcare](https://member.magellanhealthcare.com/).com.  * If you have an account on the old member website (MagellanAscend.com), you can use the same email and password on the new website Member.[MagellanHealthcare](https://member.magellanhealthcare.com/).com. You do not need to register for a new account. Simply click on the "Sign In" button and proceed. If you’ve forgotten your password, please see the attached FAQs for information on how to reset it.
* If you do not have an account on the old member website/portal, please register for a new account by clicking on the "Sign Up" button.

Key features:* **Personalized experience**—When you first log in/register, you’ll choose one or more areas of your life where you feel you need the most support. This information is confidential and used to create your personal experience.
* **Member dashboard**—Your onboarding preferences will inform which content is presented to you, including links to services, articles, upcoming webinars and trending news.
* **Categories for Life, Mind and Body**—You can peruse the site to find timely and relevant information on a variety of topics related to these categories including family, finances, legal, and mental and physical wellbeing.
* **Find care**—Enhanced matching and quick find capabilities help you find the right provider for your needs.
* **Live chat**—Direct support to help you find what you are looking for.

[Check out the member FAQs for more information.](https://www.magellanhealthcare.com/documents/2022/05/eap-website-migration-member-faqs.pdf) |

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