**Subject line:** New Employee Assistance Program member website launches [Month Day], 2022

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| Background pattern  Description automatically generated with low confidence |
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| **Your new EAP member website will launch on [Month Day], 2022****It’s almost here!** We are excited to provide you with the latest technology and a personalized experience with the new EAP member website. As a reminder, your program is confidential and available to you and your household members. Key features:* **Personalized experience**—You can log in using your MagellanAscend.com user name and password. If you don’t have one, you will be asked to register for an account. Then you’ll choose one or more areas of your life where you feel you need the most support. This information is confidential and used to create your personal experience.
* **Member dashboard**—Your preferences will inform which content is presented to you, including links to services, articles, upcoming webinars and trending news.
* **Categories for Life, Mind and Body**—You can peruse the site to find timely and relevant information on a variety of topics related to these categories including family, finances, legal, and mental and physical wellbeing.
* **Find care**—Enhanced matching and quick find capabilities help you find the right provider for your needs.
* **Live chat**—Direct support to help you find what you are looking for.

Mark your calendars! We’ll send you an announcement email when this this new, state-of-the-art member website goes live.  |

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