

Connect Nevada: Care Coordination levels

When your youth/young adult is enrolled in the Connect Nevada program, your family receives a recommendation based on an initial clinical assessment to help you choose the right level of care.

Levels of Care

Our program offers three levels of care coordination:

- High-Fidelity Wraparound
- Intensive Care Coordination
- Targeted Case Management

Your youth/young adult and family will receive high-quality care coordination and helpful resources, no matter which level of care is recommended or chosen. Our program gives you access to a range of supports, including:

- Emergency respite
- Family peer support (through Nevada PEP)
- Intensive home-based treatment
- Planned respite
- Youth peer support

High-Fidelity Wraparound (HFW)

HFW is recommended for youth with the highest behavioral health needs. HFW is a planning process that brings together a Child and Family Team (CFT) made up of a Care Coordinator, the youth/young adult and their family, providers and others who are close and supportive, such as friends and teachers.

The CFT works together to create a comprehensive Plan of Care that includes:

- Informal and natural supports
- Mental health treatment
- Peer support
- Respite

This combined approach helps the youth/young adult succeed at home and in their community. The CFT meets at least monthly to review the Plan of Care and discuss the youth's progress toward their goals.

Intensive Care Coordination (ICC)

ICC is similar to High-Fidelity Wraparound. It is offered to youth/young adults who may not have a caregiver or youth/young adults and families who prefer a less intensive level of care. ICC can also be

chosen if the youth/young adult needs more flexibility to meet their needs. The CFT meets monthly, either online or in-person based on the family's preference, to support the youth's or young adult's behavioral health goals.

Targeted Case Management (TCM)

TCM is the lowest-intensity service in the Connect Nevada program. Through TCM, youth/young adults and their families and caregivers work with a Care Coordinator to develop a plan of care focused on one or two goals. The CFT usually meets every six weeks while the youth/young adult continues to have access to other services under the Connect Nevada program.

If you would like to learn more about care coordination levels, please:

- Reach out to your Care Coordinator
- Visit [MagellanofNevada.com](https://www.MagellanofNevada.com)
- Call us at 1-833-396-4310 (TTY 711)