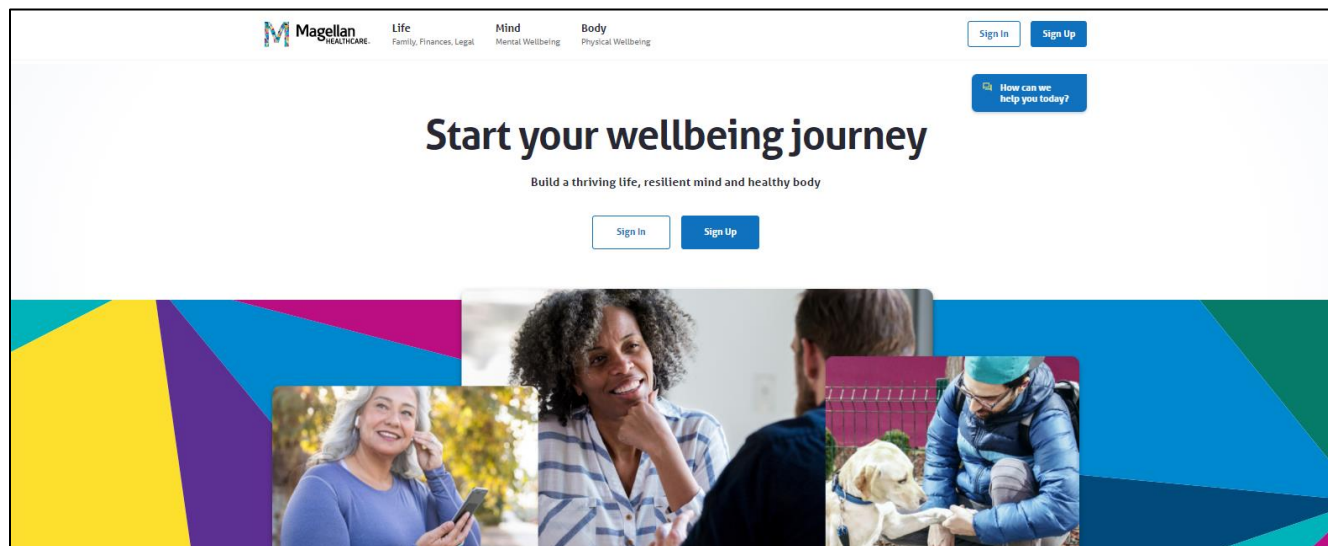
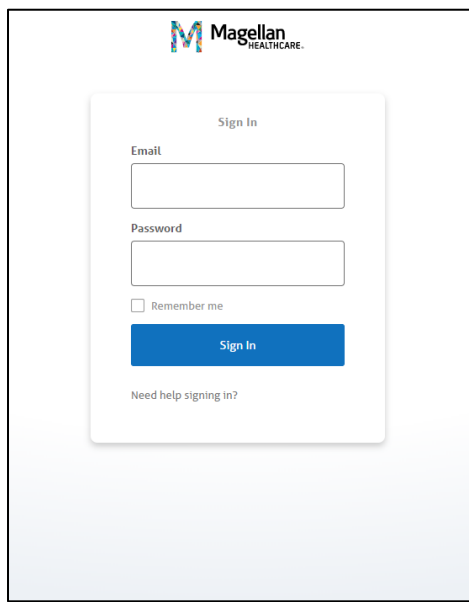


How to log into Member.MagellanHealthcare.com for the first time with an EXISTING MagellanAscend.com account user name (aka email address) and password

1. Type Member.MagellanHealthcare.com in your browser address bar.
2. You should arrive at the “Start” page below. Click on the white “Sign In” button.

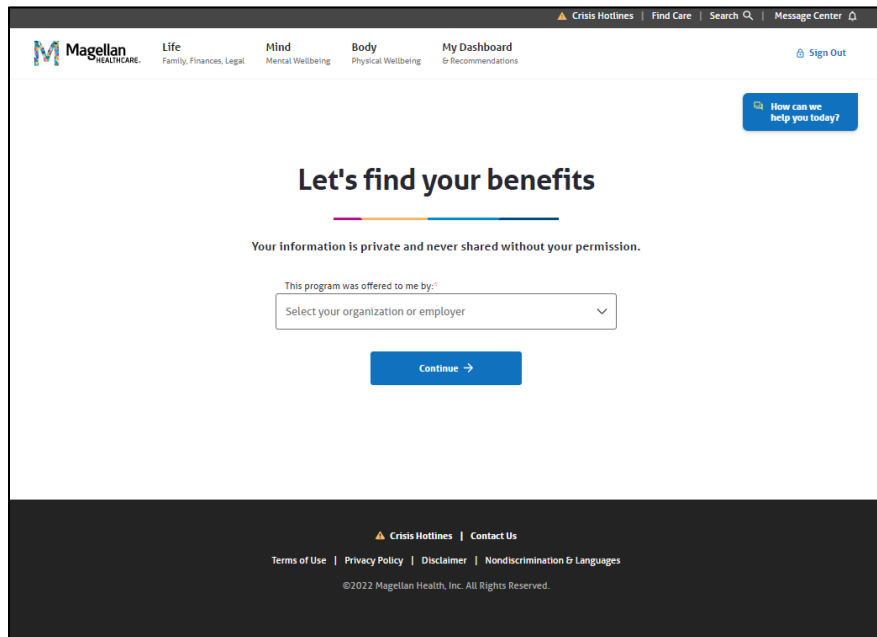


3. You should arrive at the login page below. Enter your MagellanAscend.com email address (user name) and password. Click the blue “Sign In” button.

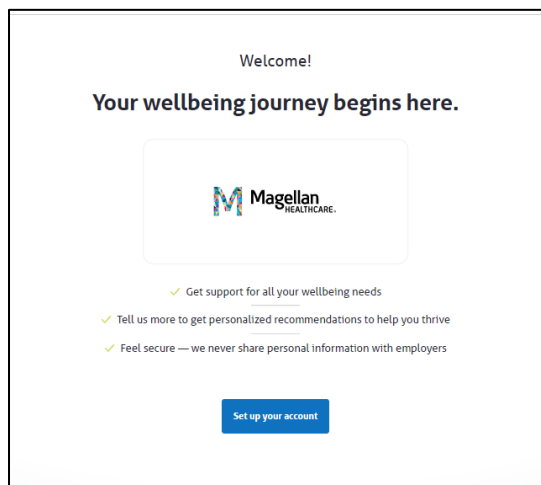


The screenshot shows the sign-in page. At the top is the Magellan Healthcare logo. Below it is a white box titled 'Sign In'. Inside the box are two input fields: 'Email' and 'Password'. Below the password field is a checkbox labeled 'Remember me'. At the bottom of the box is a blue 'Sign In' button. Below the box is a link that says 'Need help signing in?'.

4. You should arrive at the “Let’s find your benefits” page below. Select your company name from the drop-down menu and click the blue “Continue” button.



5. You should arrive at the “Welcome!” page below. Click on the blue “Set up your account” button.



6. You should arrive at the registration page below. Fill in all of the fields and check the box to the left of “I agree with the Terms of Use, Disclaimer and Privacy Policy.” Click on the blue “Create Account” button.

MAGELLAN HEALTH

M Magellan
HEALTHCARE.

1 of 3

Let's start by registering your account.

First Name *

Last Name *

Date of Birth *
MM/DD/YYYY

Street Address *

City/Town *

State *

Zip *

What is your preferred email address? * ⓘ
Your email address will show here

I agree with the Terms of Use, Disclaimer and Privacy Policy.

< Back Create Account >

7. You should arrive at the “Your account is created!” page below. Click on the blue “Keep going” button.

MAGELLAN HEALTH

M Magellan
HEALTHCARE.

Your account is created!

Tell us a little more about yourself to personalize it.

Keep going →

8. You should arrive at the “How can we help you?” page below. Choose one or more areas of your life where you feel you need the most support. This information is confidential and is used to create your personal experience. Then click the blue “Save and keep going” button.

EVEREST BANK

M Magellan
HEALTHCARE.

2 of 3

How can we help you?

Choose the area(s) of your life where you need the most support.
We'll recommend learning resources, professionals and self-help tools to help.


Social Forming strong relationships	Emotional Feeling confident and resilient	Career Liking what you do every day
Financial Making the most of your money	Physical Having good health and energy	Community Being safe, secure, and engaged

Save and keep going →

9. You should arrive at the “How do you feel” page below where you will be asked how you feel about your life on a scale of 0 to 10. Remember, all your answers are completely confidential, and your employer won’t see your individual information.

Select a value from 0 to 10, where 0 is the worst possible life, or you don’t know how you are feeling (and that’s OK!) and 10 is the best possible life. Then click the blue “Save and Finish” button.

EVEREST BANK


3 of 3


And finally, how do you feel about your life?

Please imagine a ladder with steps numbered from zero at the bottom to ten at the top. The top of the ladder represents the best possible life for you and the bottom of the ladder represents the worst possible life for you.

On which step of the ladder would you say you personally feel you stand at this time, assuming that the higher the step the better you feel about your life, and the lower the step the worse you feel about it?

Which step comes closest to the way you feel?

Best Possible Life



Worst Possible Life (or Don't Know)

← Back

Save and finish →

10. You should see the following screen that indicates your personal dashboard is being created:



11. Once that's complete, you're at your personal dashboard and ready to start your wellbeing journey!

